

ARBOR HILLS HOMEOWNERS ASSOCIATION NEWSLETTER

Oct-Dec 2016



Wishing all residents a very Happy 2017!

In this Newsletter:

- Swimming Pool
- Landscaping
- Budget FY2017
- Security and Maintenance
- Social Events
- Parking Etiquette
- Neighbor Appreciation
- Young citizens

Swimming Pool

Enjoy the neighborhood pool two extra months this year!

The pool contract has been renewed with the current company, SCMG, that has not only provided great service in terms of safety, quality and customer service but has also proven to be the most competitive. A higher quote was provided by another vendor for the same services provided by SCMG. SCMG will continue to provide the current service with extended hours for \$10K lower than the other vendor.

Until now, the neighborhood pool was open during the months of June-July-August. Considering that the weather is warm enough during May and September, the pool *will be open during the weekends in May and September at no additional cost!*

Landscaping

Annual Maintenance Contract with the current Landscaper is in the process of being terminated due to multiple issues such as poor quality of work, poor customer service and lack of communication.

The HOA has evaluated other contractors and has selected the contractor for 2017-18. A new Annual Maintenance Contract with a lot more value has been negotiated with this contractor within the confines of our Landscaping Budget.

Additionally, the HOA is also working on beautification of the Traffic Circle and the Entrances to enhance the outlook of the neighborhood. The work on these will commence soon.

HOA is committed to improving the landscape appeal of Arbor Hills in FY2017.

Budget FY2017

Budget Ratification Meeting was held at the Arbor Hills Clubhouse in the first week of December. A power point presentation with details on 2017-18 Pool / Security / Landscape Contracts and other Budget items was presented using a Projector Screen for the first time followed by a Q&A session with residents. Consequently, the budget was deemed ratified for FY2017.

Security and Maintenance

Excellent collaboration between Resident-Board-CMPD expedites arrest in a break-in case:

There was a car break-in during a Sep night on the driveway of a house that was caught on the camera. The morning after the break-in the board worked with the resident to get the video over to CMPD liaisons. Resident acted very promptly. Within barely over a month the criminal was arrested owing to the recorded evidence.

If anyone has any information or evidence related to a crime, please send them to email ids of the CMPD Liaison Officers given below referring to the CMPD case number.

jpeetz@cmpd.org

David.Logan@cmpd.org

vsimpson1@cmpd.org

Maintenance: The Clubhouse and Play Area are now regularly cleaned by professional cleaners

Social Events

The Arbor Hills Community celebrated its cultural diversity at the Clubhouse with the following events.

DIWALI

In October, the community celebrated the festival of lights with *rangoli* (colored design patterns), firecrackers, food and lots of good cheer.



HALLOWEEN

Trick-o-treat, free hayrides, treats, snacks. This event has truly become popular in the community. Halloween was well-attended as over 200 people enjoyed the hayrides around the neighborhood. Thanks to our young volunteers who helped decorate the Clubhouse.



CHRISTMAS

Warm cider, cookies, tons of holiday crafts, decorating the Clubhouse, meeting friends. That's how we celebrated the holiday season at the Clubhouse in December. The children decorated gingerbread cookies, wreaths and made tree ornaments.



Parking Etiquette

There has been an increase in the number of parking violations which has caused a lot of frustration for the community members. Please exercise caution and be mindful of parking based on the community's as well as city's rules and regulations.

- NO VEHICLE should be parked on the grass or sidewalk of any lot. This includes the section of Sidewalk that crosses the Driveway.
- Sidewalks are for use by pedestrians and blocking these with vehicle parking is NOT permitted.
- Overflow parking is allowed in the street along the curb of the resident being visited only.
- Please contact us at Traffic@arborhillshoa.com if you have any activities to report. The Traffic Committee is dedicated to keeping the roads in our community safe by reducing speeds, creating traffic calming, and working with the public transportation engineers to find ways to make the cut-through traffic cautious of our residents.

Neighbor Appreciation

We would like to applaud the outstanding work done by **Hiral Patel**, a resident of Arbor Crest Ct. As some of you may have noticed, there was a huge splash of blue paint on Arbor Vista Drive for many years. Although this was nowhere close to Hiral's house, it was an eye sore when one entered the neighborhood. Hiral reported this and followed up diligently with the HOA Manager who was not getting a response from City Representatives. She then took it upon herself to reach out to the City Representatives and when she got no response there either, she relentlessly kept trying to contact higher officials, sending out pictures and emails until the City finally took care of it. This was done over a period of many months and it was probably a year before the blue paint was removed. Hiral is someone who takes pride in living in this neighborhood and doesn't wait for things to happen. Admirably, she did all of this anonymously until a current Board member happened to find this out. We applaud and thank Hiral for making such a difference to this neighborhood.

Young Citizens

Our young volunteers helped decorate and clean the Clubhouse for Diwali, Halloween and Christmas. They were given Certificates of Participation as a token of appreciation. A young member of our community, Keerthana Venkatesh, shared her thoughts on Veterans Day. She is a student at the Metrolina Regional Scholars Academy.

Veterans Day is an important day and should not be confused with Memorial Day. Memorial Day is on the last Monday of May and is when we honor those who died while serving our country in the military. Veterans Day is the day when we thank all who have served in the military during peaceful times and in wars. Veterans Day and Memorial Day both honor people in our military. Whenever you see a veteran, you should thank them for serving our country. People also wear poppies to honor veterans. In my school, we make poppies to clip to our shirts. We have an assembly each year. This year we looked at how music helps a veteran connect with their loved ones back at home. Just remember that Veterans day is an important day that you should celebrate every year on November 11th.

Arbor Hills HOA Website

Please visit the Arbor Hills HOA website at <http://www.arborhillshoa.com> to keep up with the community announcements; access the community's rules and regulations; declarations of covenants & restrictions; access the architectural review committee form, clubhouse/pool rental agreement request form, playground use rules, pool rules, etc.

Please contact the HOA board if you would like to see any other content on the HOA website

Contribute to the Arbor Hills Newsletter:

Share a recipe, a Travel story, a Neighbor Appreciation story, fun facts etc. Please contact us at Newsletter@arborhillshoa.com

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